

## Wash Select II™ & Wash Select II™ POS

### Marketing Features with Programming Instructions

#### Remote Fleet Account Set-Up

##### What it's all about:

The Remote Fleet Account Set-Up feature allows site owners to set up an individual fleet account or a profile remotely from their PC through a HyperTerminal connection. For more marketing information on fleet accounts, please see the Code-Only Fleet Account section.



#### Using HyperTerminal to access the Wash Select II

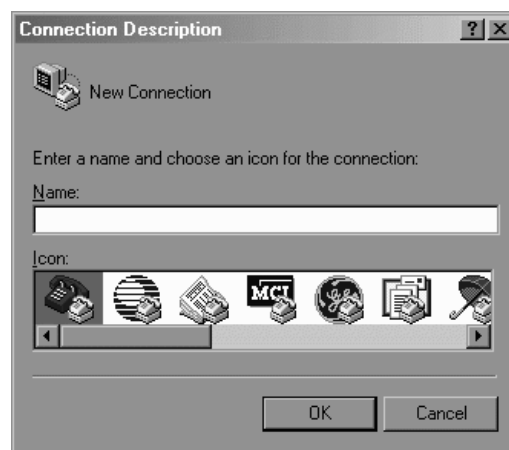
The following example uses HyperTerminal to connect to and monitor the Wash Select II. HyperTerminal is included as part of Windows 95, 98 and 2000. To verify that you have HyperTerminal installed on your computer, follow the instructions below.

1. Click Start→Programs→Accessories
2. Look for the HyperTerminal folder.
3. If you do not see it there, then click Start→Programs→Accessories→Communications
4. If you see the HyperTerminal folder, you may proceed to Section *Dialing and Connecting to a Site*. Otherwise, Install HyperTerminal using the procedure in the Wash Select II Operations Manual.

#### Adding a Connection to HyperTerminal

Adding a connection to HyperTerminal adds an access point for using HyperTerminal. You can have an icon for each connection site if there is more than one.

1. Press Start→Programs→Accessories→Communications→HyperTerminal to open HyperTerminal. For older computers you may find the HyperTerminal folder in the Accessories folder. The Connection Description screen will be displayed as in the following figure.



2. Add the name of your site in the Name field and select an icon if you wish. When you do, the "Connect To" screen will be displayed.
3. In the "Connect To" window, add the phone number.  
**Note:** If your phone area requires you to enter a 10-digit number, enter the area code and phone number.  
**Note:** If you're processing credit cards through Internet credit card clearing, a separate phone line must be installed to the Wash Select II in order to utilize the Remote Fleet Account Set-Up feature.
4. Select the modem you have installed under the "connect using" drop-down box.
5. Click OK on the "Connect To" box.
6. On the "Connect" window, verify the phone number. This is the number that will be dialed. If it is not correct or the number doubles up on the area code, click the "Dialing Properties" button.
7. You may have to change some of the settings including the "Dial as a long distance call" check box.
8. If you had to change the properties, click OK.
9. From the Connect window, click "Cancel, do not dial" for now.
10. From the File menu, click Save to save this connection.
11. For further information about HyperTerminal, select Help topics in the Help menu.
12. Exit HyperTerminal.

### Dialing and Connecting to a Site

1. Enter your new connection by selecting the icon in the HyperTerminal folder for the connection (that you may have just added).
2. Select Dial to connect.
3. After connecting, you will be prompted to enter your password.
4. Depending on the program's settings, you may not see the characters that you are typing.
5. If your modem has trouble connecting, you may have to set up an alternate modem connection. If so, go to section 2.13.10 in the Wash Select II Operations Manual.
6. When prompted, enter the password that you have configured into the Wash Select II or the default password, 62099.  
**Note:** By using the default password, you will not be able to use fleet account management functions where you can create, edit and delete fleet accounts in the system. In order to use fleet account management functions, you must set your own password as described in section 2.13.2.2 in the Wash Select Operations Manual.

7. If the password is accepted, you will be shown any current Alarms or Warnings.
8. The site number will be displayed at the top of the main menu.
9. You may select any of the following functions by entering the function number and pressing Enter.

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1 = NON-RESETTABLE ACCOUNTING REPORT
2 = REMOTE LEVEL ACCOUNTING REPORT
333 = CLEAR REMOTE LEVEL ACCOUNTING REPORT
4 = CONFIG REPORT
5 = FLEET REPORT DETAILED
6 = FLEET REPORT CONDENSED
7 = FLEET REPORT FOR ONE ACCOUNT
8 = FLEET TRANSACTION HISTORY - ALL ACCOUNTS
9 = FLEET TRANSACTION HISTORY - ONE ACCOUNT
10= FLEET ACCOUNT MANAGEMENT
11= PAGER CONFIG REPORT
12= DETAILED CREDIT TRANSACTION HISTORY
13= DETAILED CREDIT TRANSACTION HISTORY BY DATE
14= CONDENSED CREDIT TRANSACTION HISTORY
15= PASS CODE LIST
16= FLEET PROFILES
17= ALERT STATUS
18= PAGER ALARM LOG
19= DAILY REPORTS MENU

999 = HANG UP
    
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## Adding a Fleet Account

1. Choose **10** on the Remote Reporting menu to set up an account through Fleet Account Management.
2. Select "Add Account" and press Enter.
3. You will now be presented with three options 1=STD, 2=COUPON, and 3=Debit. Programming for each of these options can be found in the following table.

STANDARD	COUPON	DEBIT
<p><b>A standard account is programmed with a specific number of uses for a specific wash (Ex. 10 of the top wash).</b></p> <p>4. Press the (1) key for "Standard" and press the (*) key to enter.</p>	<p><b>A coupon account is programmed with a specific dollar discount, which will be applied every time the code is used. The discount may be set up to apply to all washes or a specific wash.</b></p> <p>4. Press the (2) key for "Coupon" and press the (*) key to enter.</p>	<p><b>A debit account is programmed with a prepaid dollar amount, allowing the user to choose their wash with each use.</b></p> <p>4. Press the (3) key for "Debit" and press the (*) key to enter.</p>

STANDARD	COUPON	DEBIT
5. Press the (1) for code or (3) for card.	5. Press the (1) for code or (3) for card.	5. Press the (1) for code or (3) for card.
6. Enter a name for the account and then press the (*) key to enter. The account name has a max length of 12 characters.	6. Enter a name for the account and then press the (*) key to enter. The account name has a max length of 12 characters.	6. Enter a name for the account and then press the (*) key to enter. The account name has a max length of 12 characters.
7. Enter the account number. Account numbers must be at least 4 digits long and end in 0.	7. Enter the account number. Account numbers must be at least 4 digits long and end in 0.	7. Enter the account number. Account numbers must be at least 4 digits long and end in 0.
8. Press the (*) key to enter.	8. Press the (*) key to enter.	8. Press the (*) key to enter.
9. Enter the wash number (1-4, 4 being the most expensive). This indicates which wash will be available for this account. Press the (*) key to enter.	9. Enter the coupon value in cents format (\$1 would be entered as 100). Press the (*) key to enter.	9. Enter the maximum value in cents format (\$25 would be entered as 2500). This is the pre-paid dollar amount for this account. Press the (*) key to enter.
10. Enter the price in cents format. This is the price for which you sold the wash. (\$5 would be entered as 500). Press the (*) key to enter.	10. Enter the minimum wash number (1-4, 4 being the most expensive). This is the least expensive wash that may be purchased using this account number. Press the (*) key to enter.	10. You will be prompted to enter (1) print a receipt or (3) don't print a receipt. Enter which one you prefer.
11. You will be prompted to enter (1) print a receipt or (3) don't print a receipt. Enter which one you prefer.	11. You will be prompted to enter (1) to log uses or (3) not to log uses. Enter which one you prefer.	
12. Enter "Max Uses". This is the number of washes sold for this account. Press the (*) key to enter.	12. Enter "Max Uses". This is the number of times the discount can be used for this account. Press the (*) key to enter.	

## Adding a Fleet Account from Profiles

The Fleet Profile is a shortcut feature that allows you to quickly add a fleet account. The profile feature allows you to pre-program a "recipe" code or card for one or more fleet accounts to be sold later. The profile contains all of the information that you will enter for a fleet account, except for the actual fleet account number. Typically, you'd want to set up fleet profiles for each of the marketing incentives you're offering. For example, you may want to set up two standard fleet accounts and one debit fleet account in the following manner:

**25 of your highest wash for the price of 20 – you could call that Profile #1 (standard)**  
**10 of your highest wash for the price of 8 – you could call that Profile #2 (standard)**  
**\$30 worth of washes for the price of \$25 – you could call that Profile #3 (debit)**

1. Choose **16** on the Remote Reporting menu to set up an account through Fleet Account Management.
2. Select “Add Per Profile” and press Enter.
3. Assign a profile number to base the account on, then press enter.
4. Enter the account number, then press enter.
5. You will now be presented with three options 1=STD, 2=COUPON, and 3=Debit. Programming for each of these options can be found in the following table.

STANDARD	COUPON	DEBIT
<p><b>A standard account is programmed with a specific number of uses for a specific wash (Ex. 10 of the top wash).</b></p> <p>6. Press the (1) key for “Standard” and press the (*) key to enter.</p> <p>7. Press the (1) for code or (3) for card.</p> <p>8. Enter a name for the account and then press the (*) key to enter. The account name has a max length of 12 characters.</p> <p>9. Enter the account number. Account numbers must be at least 4 digits long and end in 0.</p> <p>10. Press the (*) key to enter.</p> <p>11. Enter the wash number (1-4, 4 being the most expensive). This indicates which wash will be available for this account. Press the (*) key to enter.</p>	<p><b>A coupon account is programmed with a specific dollar discount, which will be applied every time the code is used. The discount may be set up to apply to all washes or a specific wash.</b></p> <p>6. Press the (2) key for “Coupon” and press the (*) key to enter.</p> <p>7. Press the (1) for code or (3) for card.</p> <p>8. Enter a name for the account and then press the (*) key to enter. The account name has a max length of 12 characters.</p> <p>9. Enter the account number. Account numbers must be at least 4 digits long and end in 0.</p> <p>10. Press the (*) key to enter.</p> <p>11. Enter the coupon value in cents format (\$1 would be entered as 100). Press the (*) key to enter.</p>	<p><b>A debit account is programmed with a prepaid dollar amount, allowing the user to choose their wash with each use.</b></p> <p>6. Press the (3) key for “Debit” and press the (*) key to enter.</p> <p>7. Press the (1) for code or (3) for card.</p> <p>8. Enter a name for the account and then press the (*) key to enter. The account name has a max length of 12 characters.</p> <p>9. Enter the account number. Account numbers must be at least 4 digits long and end in 0.</p> <p>10. Press the (*) key to enter.</p> <p>11. Enter the maximum value in cents format (\$25 would be entered as 2500). This is the pre-paid dollar amount for this account. Press the (*) key to enter.</p>

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STANDARD	COUPON	DEBIT
<p>12. Enter the price in cents format. This is the price for which you sold the wash. (\$5 would be entered as 500). Press the (*) key to enter.</p> <p>13. You will be prompted to enter (1) print a receipt or (3) don't print a receipt. Enter which one you prefer.</p> <p>14. Enter "Max Uses". This is the number of washes sold for this account. Press the (*) key to enter.</p>	<p>12. Enter the minimum wash number (1-4, 4 being the most expensive). This is the least expensive wash that may be purchased using this account number. Press the (*) key to enter.</p> <p>13. You will be prompted to enter (1) to log uses or (3) not to log uses. Enter which one you prefer.</p> <p>14. Enter "Max Uses". This is the number of times the discount can be used for this account. Press the (*) key to enter.</p>	<p>12. You will be prompted to enter (1) print a receipt or (3) don't print a receipt. Enter which one you prefer.</p>