

Portal TI®

MARKETING FEATURES WITH PROGRAMMING INSTRUCTIONS

Wash Package Details

What it's all about:

The Wash Package Details feature allows a customer to view more information about the wash they're purchasing in either a text or video format. This gives you an opportunity to educate your customers on the benefits of upgrading to a higher-priced wash.



Programming Instructions for the Wash Package Details (Text)

1. From the Wash Package Management screen, select the Wash Package from the list on the right you wish to edit and click the Edit button to display the Wash Package Setup screen.
2. Enter the feature description text in the primary language in the left hand text box.
3. Press the Preview Feature Text button to see how the list will display to the customer.
4. Click anywhere to close the preview screen and return to the Wash Package Setup screen.
5. Repeat steps 2 through 4, this time entering the text in the secondary language text box.



Programming Instructions for the Wash Package Details (Video)

Note: Wash Package Detail Video files must first be saved to the Portal TI unit using the Transfer Files procedures. The Bay Wash Detail Video Setup screen is used to setup the Wash Detail Video. A video can be setup to play for primary and secondary language selection. A video preview button is provided.

1. From the Wash Package Setup screen, click the Detail Video button to display the Bay Wash Detail Video Setup Screen.
2. Click the drop down box for the primary language video and select the primary language MPG file name from the list of available files.
3. Click the drop down box for the secondary language video and select the secondary language MPG file name from the list of available files.

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4. Click the preview button for each video to preview the video.
5. Click the Schedule button to display the Wash Video Schedule screen. This setup screen determines when the wash video is available. When it is turned off, the “PLAY VIDEO” button will be removed from the wash detail screen.
6. Enter the Dates and Times to show the Wash Detail videos.
7. Click OK to return to the Bay Wash Detail Video Setup screen.
8. Click OK to return to the Wash Packages Setup screen.

For more information, please review the **Transferring Files to the Portal** documentation.