

## Portal TI®

### MARKETING FEATURES WITH PROGRAMMING INSTRUCTIONS

#### Themes, Titles & Banners

##### What it's all about:

The User Interface Management screen allows you to define the screens that are shown to the customer. The Portal TI comes pre-loaded with various screen themes. These are included so you can present graphics that are appropriate for seasons, holidays, and promotional items. In addition, you can create customized themes and customized banner graphics - contact Unitec Electronics for more information on customizing these items.



##### Marketing Tip:

- Use the seasonal schemes to keep things new and refreshing for the customers who visit your site often. Try to change the schemes at least quarterly and coincide them with any promotions you may be running. For example, change the screen to a flowered background in the Spring and promote discounted VIP Wash Pass packages for Mother's Day.



#### Programming Instructions for User Interface Options

1. From the Portal TI Setup Screen, click the User Interface button to display the User Interface Management screen.
2. From the User Interface Management screen, click the General UI Options button to display the User Interface Options screen.

3. Enter the details for the following options:
  - **Greeting Message Delay** – Amount of time in seconds from when the proximity sensor activates until the voice greeting message is played.
  - **Primary Language** – Allows you to select the primary language to display text and play messages.
  - **2nd Language** – Allows you to select the secondary language to display text and play messages.
  - **Theme** – The theme selects the User Interface colors and background.
  - **Banner Graphic** – This selection defines the banner that will be layered over the background image.
  - **Title** – Allows you to enter the message to display at the top of the first screen the customer will see.
  - **Refund Option** – Select when the prompts to get change will be displayed. Change Always will set the unit to always dispense change. Change Never set the unit to never dispense change. The unit will print a receipt with the refund amount. The customer will then present the receipt to the attendant for change. Change on Error will set the unit to only offer change if the system attempts to activate the wash and an error occurs.
  - **Access Restrictions** – When checked, the system prevents a customer from buying a wash unless they have a loyalty card, house account or code.
  - **Place Title over Banner** – This checkbox controls whether the title will be placed over the banner or beside it.
  - **Allow Upgrades** – This checkbox controls if the user will be prompted for upgrades.
  - **Code Only** – This selects the Code Only mode. In this mode, the unit will not give the customer the opportunity to select the wash, but will start with the Code entry screen.
  - **Prompt Best Wash** – If payment is entered before a selection is made, the system will prompt the user for the best wash if this control is checked.
  - **Show Upsell Screen** – This selects if the user is prompted to select the best wash if they do not select the best wash.
  - **Preview Screen** – This button will preview the selected Theme and Logo.
4. After you have selected the general user interface options, click OK to save your changes and return to the User Interface Management screen.

For more information, please review the **Transferring Files to the Portal** documentation.